



Denmark Arts Council

Website Terms of Use & Privacy Policy

Last updated: September 2025

Welcome to the Denmark Arts website www.denmarkarts.com.au.

By accessing or using this website, purchasing tickets or memberships, making donations, or attending our events, you agree to have read and understand these **Terms of Use** and acknowledge our **Privacy Policy**. We may revise these Terms at any time by updating this posting and the Website at any time without notice to you, and you agree to be bound by such changes.

Terms of Use

Use of Website

- You may view/ use the material available on this website for personal, non-commercial purposes only.
- You must not post, upload, or distribute content that is unlawful, harmful, or infringes on others' rights.
- We reserve the right at any time and from time to time to modify or discontinue, temporarily or permanently, the Website (or any part thereof) with or without notice. You agree that we shall not be liable to you or any third party for any modification, suspension or discontinuance of the Website.

Intellectual Property

- All content on this website, including text, images, graphics, logos, and videos, is owned or licensed by Denmark Arts.
- You may not reproduce, modify, or distribute content without our written permission.

External Links

- Our website may contain links to third-party websites. We do not control or endorse these sites and are not responsible for their content or privacy practices. If you decide to access linked third-party websites, you do so at your own risk. We encourage you to examine each third party website's privacy policy and terms and conditions and make your own decisions regarding the accuracy, reliability and correctness of materials.

Disclaimers

- The information on this website is provided "as is" for general information purposes only.
- Denmark Arts does not guarantee the accuracy, completeness, or reliability of any content.

Limitation of Liability

- Denmark Arts is not liable for any direct, indirect, or consequential loss arising from your use of this website, including errors or interruptions.

Changes to Terms

- We may update these Terms at any time. Updated terms will be posted on this page with the effective date. Continued use constitutes acceptance of the changes.

Governing Law

- These Terms are governed by the laws of Western Australia, Australia.

Privacy Policy

Denmark Arts respects your privacy and is committed to protecting your personal information. This policy explains how we collect, use, disclose, and safeguard your information when you interact with us online, at our events, or through our services.

Information We Collect

We may collect the following types of personal information:

- **Contact details:** name, email, phone, postal address
- **Payment details:** securely processed via Stripe, Square or PayPal (we do not store credit card numbers or have access to read credit card numbers)
- **Ticketing and registration details:** collected via TicketTailor/Humanitix or Stripe
- **Newsletter subscriptions:** email and communication preferences only
- **Event participation data:** attendance, survey responses, feedback
- **Media:** photographs, video, or audio recordings at events
- **Technical data:** IP address, device info, website usage via cookies

How We Collect Information

We collect personal information when you:

- Purchase tickets, memberships, or retail items
- Make donations via Stripe, Square or PayPal
- Subscribe to newsletters
- Register for or attend events
- Complete forms or surveys

- Contact us directly
- Appear in event photographs, videos, or recordings

How We Use Your Information

We use personal information to:

- Process payments, ticketing, memberships, and donations
- Communicate about events, programs, and services
- Send newsletters and updates (if opted in)
- Manage event registrations and participation
- Evaluate and improve our services, events, and community impact
- Fulfil legal and regulatory obligations

Ticketing, Payments & Data Storage

- Ticketing is managed via TicketTailor or Humanitix. Payments via Stripe, Square or PayPal; Denmark Arts does not and cannot store credit card or bank details.
- Refunds are lodged by Denmark Arts staff, however the processing is managed by the payment platform, and Denmark Arts staff never see Credit Card details.
- Customer, membership, and event records may be stored in a password protected Google Drive or other secure systems with access limited to authorised staff.

Photography, Media & Marketing Use

- Media collected at events may be used for promotion, newsletters, social media, reports to funders and partners, and archival purposes.
- By attending events, you consent to photography, filming, or recording unless you advise staff otherwise.

Data Sharing & Disclosure

- We do not sell or rent your personal information.
- We do not share data with trusted providers for ticketing, payments, and communications.
- We only share data when required by law.

Data Security

- Reasonable measures are taken to protect personal information (encryption, password protection, restricted access). Absolute security cannot be guaranteed.

Cookies & Website Data

- Our website uses cookies and similar technologies to improve user experience and analyse traffic.
- You may disable cookies, but some features may not function properly.

Your Rights

- Access, correction, or deletion of personal information
- Withdraw consent for newsletters (unsubscribe anytime)
- Requests can be made by contacting us directly

Data Retention

- Personal information is kept only as long as necessary for the purposes outlined, legal obligations, or historical archiving of Denmark Arts activities.

Third-Party Websites

- Links to external websites or social media are provided for convenience; we are not responsible for their content or privacy practices.

Changes to Privacy Policy

- We may update this Privacy Policy from time to time. Updates will be posted with the revised “last updated” date.

Contact Us

Denmark Arts

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